**Brother Two Year Premier Service Limited Warranty**  
(USA and Canada Only)

**Who is covered:** This limited warranty ("warranty") is given only to the original end-user/retail purchaser (referred to in this warranty as "Original Purchaser") of the accompanying Product, consumables and accessories (collectively referred to in this warranty as "this Product").

If you purchased a product from someone other than an authorized Brother reseller in the United States or Canada, or if the product was used prior to your purchase you are not the Original Purchaser and the product that you purchased is not covered by this warranty.

**What is covered:** This Product includes the machine and the print head and may include Consumable and Accessory Items. Accessory Items may include, but are not limited to USB cable, AC adaptor and power cord. Consumable Items may include but are not limited to BMS paper rolls, label rolls and battery. Except as otherwise provided herein, Brother warrants that the machine, including print head and the accompanying Consumable and Accessory Items will be free from defects in materials and workmanship, when used under normal conditions. Except as otherwise provided herein, Brother warrants the machine, including print head, against accidental damage, when used under normal conditions.

This warranty applies only to Products purchased and used in the United States and Canada. For Products purchased in, but used outside the United States and Canada, this warranty covers only warranty service within the United States and Canada.

**What is the length of the Warranty Periods:** Machine, including print head: two years from the original purchase date. Accompanying accessory items: one year from the original purchase date. Accompanying consumable items: 90 days from the original purchase date or the rated life of consumable, whichever comes first.

**This warranty does not cover:** Damage to this Product caused by improper installation, improper or abnormal use, misuse, unauthorized repair or modification, damaged caused by improper shipping or packaging, or the use of improper media.

This limited warranty is VOID if this Product has been altered or modified in any way (including but not limited to attempted warranty repair without authorization from Brother and/or alteration/removal of the serial number).

**What to do if you think your Product is eligible for warranty service:** Report your issue within the applicable warranty period to our Customer Service Hotline at 1-800-255-0415. You will be asked to place identification marks on equipment covered and repaired under this agreement.

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**What to do if you think your Product is eligible for warranty service:** Report your issue within the applicable warranty period to our Customer Service Hotline at 1-800-255-0415. You will be asked to supply Brother with a copy of your dated bill of sale showing that this Product was purchased within the United States or Canada.

**What Brother will ask you to do:** In the United States and Canada, after contacting Brother you will be required to send the Product properly packaged, freight prepaid, to Brother together with a photocopy of your bill of sale. Brother will provide a Return Authorization Number (RA#) that must be written on the outside of the carton that contains your Product, and instructions to where you should return your Product and insurance (if you desire). You are responsible for the cost of shipping, packing the Product, and insurance (if you desire). You are also responsible for loss or damage to this Product in shipping.

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**Important:** We recommend that you keep all original packing materials, in the event that you ship this Product.

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